



Behaviour and conduct expected of Members, Visitors, Guests and staff on West Byfleet GC's premises.

West Byfleet Golf Club is committed to providing a welcoming environment that is free of discrimination for all members, visitors, guests and staff. The club asks that good standards of behaviour are maintained at all times. Set out below are the general principles and guidelines that all members, visitors and guests should follow when on the club's premises.

On all Club land and premises

- Members, Staff and visitors are expected to behave courteously towards other Club members, staff, visitors and contractors.
- Members, Staff and visitors are expected to behave in an inclusive and welcoming manner to others.
- Behaviours considered to be bullying, intimidatory or sexual harassment are unacceptable and may result in disciplinary action in line with the Club's Articles and Bye-Laws.
- This includes any poor behaviour towards others through on-line messaging and other social media
- Dogs are allowed on the golf course and on the patio, but must be under control and on a short lead at all times. The club requests that dog owners keep their dogs on the floor and off furniture and cushions on the patio. Dogs (except assistance dogs) are **not** permitted in the clubhouse.

In the clubhouse, on the patio and in the Halfway Hut:

- Wear appropriate clothing in the clubhouse, on the patio and at the Halfway Hut in compliance with the Club's dress code.
- Mobile phones are to be on silent mode and calls are to be taken away from the bars, sun lounge, dining room and patio area. Messages can be sent and received in the bars and on the patio.
- We encourage everyone to use language and behaviour that reflects the positive and friendly atmosphere we aim to create across the club. Please be mindful of others around you including fellow members, junior members, visitors and staff - and choose words and actions that are respectful and considerate for anyone who may be in ear shot. Foul or abusive language is not permitted in the club or on the course at anytime, if such language is used, the club may ask the individual to leave the area. Continued misuse of language may lead to a formal disciplinary review
- Smoking or vaping is not permitted anywhere in the clubhouse and only at a designated table on the patio.

On the Golf Course and all practice areas:

- Follow the standards of player conduct set out in Rule 1.2a of the Rules of Golf and observe all the rules of golf – please have the Rules of Golf to hand, using the most up to date R&A Rules of Golf app. Act with integrity and show consideration and respect to others.
- Play safely at all times, calling "Fore" immediately if an errant shot may put others in danger.
- On the course and all of the practice areas, clothing must be compliant with the Club's dress code.
- Maintain a good pace of play, with consideration for other players and have an understanding of safe and ready golf, complying with the Club's Pace of Play policy.
- Keep mobile phones on silent at all times and avoid casual mobile phone usage on the course.
- **Please do your bit to help maintain the course:** Repair divots on the fairways and tees, using the divot mix provided around the course. Rake bunkers carefully and considerately, leaving rakes inside bunkers. Competently repair pitch marks on the greens.
- Trolleys and buggies must at all times be kept off greens, fringes of the greens and tee boxes. Additional restrictions will at times be in force, and these will be available to members, members guests and visitors on the club website, posted in the pro shop and on the first tee.
- Choose appropriate language and volume for the situation and company and be aware and considerate of other members, visitors, neighbours and staff who may be in earshot.
- The toilet at the Halfway Hut is for the use of all members and visitors, please keep it tidy after you have finished. If you find you need to relieve yourself elsewhere on the course, please find a discreet spot out of sight of other players and the residents of adjacent properties.